# EASTERN HEALTH COLLABORATIVE (RC)

3/10/2016 12:00pm — 12:30pm EIPH, Conference Room

ATTENDEES: Boyd Southwick, George Groberg, Geri Rackow, James Corbett, Corinne Bird, Diane Sanders, Janae Larson, JayLee Packer, Mary Clark, Thomas Tueller, Michelle Tueller, Chelsea Cobabe, Anna Ruiz-Gruwell, and Von Crofts

ON THE PHONE: Chad Horrocks, Laurel Ricks, Amanda Birch, and Elva Ravelo

WELCOME BY: Dr. Boyd Southwick, Executive Team Chair, at 12:05pm.

## **MINUTES**

AGENDA ITEM:	Learning Collaborative (LC)
PRESENTER:	Boyd Southwick, Executive Team Chair

### DISCUSSION:

Dr. Southwick recognized that each of the clinics from SHIP Cohort 1 were represented at the Learning Collaborative held in Boise last week and thanked all clinics for attending. He mentioned that the Executive Committee is excited about what the Regional Collaborative (RC) will be doing in our region and reminded the group that it will look different than other regions. Dr. Southwick opened the floor for sharing about what was most beneficial at the LC for each clinic. He began the discussion by sharing that he found the care coordination piece to be most valuable for his clinic. They are hoping to glean from other clinics about how they have established care coordination in their clinics. Tom Tueller shared Tueller Counseling's experience with care coordination and case management. They have 25 case managers (Licensed Social Workers) who help patients get the resources they lack, and they are willing to help the other clinics in the RC. Dr. Southwick also told the group that one of the early goals of the RC is to help clinics get to Medicaid Tier 3 reimbursement to help provide additional funds to cover the cost of additional services like care coordination. Janae from Complete Family Care is willing to share with the group the care coordinator job description she is working on because that is part of the requirements to move to Medicaid Tier 3. Other topics like the PDSA cycle and engaging the whole team in PCMH transformation were also discussed. Dr. Southwick reminded the group that all of the resources from the Learning Collaborative will be on the portal, including video.

ACTION ITEM	PERSON RESPONSIBLE	DEADLINE
Complete Family Care will share Care Coordinator Job	Diane/Janae	4/14/2016
Description with the group		

AGENDA ITEM:	Regional Collaborative Mission and Vision Statements
PRESENTER:	James Corbett

### DISCUSSION:

James went over the RC Mission and Vision statements and emphasized three things that the RC will do. 1) Support practices going through PCMH transformation 2) Resource sharing and 3) Help create a thriving and healthy community. He asked RC members to start identifying gaps and needs in these areas, and think about what we can do to bridge these gaps and improve health in our region. James opened it up for questions on the mission and vision statements and roles of RC members. No questions were asked.

# **EASTERN HEALTH COLLABORATIVE (RC)**

3/10/2016 12:00pm - 12:30pm EIPH, CONFERENCE ROOM

ACTION ITEM	PERSON RESPONSIBLE	DEADLINE
<ul> <li>Identify gaps and needs in our area. Brainstorm ways we can</li> </ul>	RC Members	4/14/2016
bridge those gaps		

AGENDA ITEM:	Medical-Health Neighborhood
PRESENTER:	James Corbett

### DISCUSSION:

James started the discussion by asking the group to think about what we as a region want to look at to improve health in our region. There are three population health measures that the state-wide SHIP project will be focusing on. They are 1) Obesity 2) Tobacco Use and 3) Diabetes. James and Geri mentioned it will be about a year before we have access to data from the SHIP data analytics team. They mentioned we can use alternate sources to obtain data in the meantime, and asked RC members to share data sources they are aware of. James also asked RC members to identify resources and individuals to be part of the Medical-Health Neighborhood.

The focus of SHIP, the Medical-Health Neighborhood, and the RC is on the Triple Aim of Health 1) Lower cost of care 2) Improved health outcomes and 3) Patient Experience. It can also be known as the Quadruple Aim, including Provider Satisfaction as the fourth.

ACTION ITEM	PERSON RESPONSIBLE	DEADLINE
Start identifying individuals and organizations we want	RC Members	4/14/2016
represented on the Medical-Health Neighborhood		

AGENDA ITEM:	Resource Sharing
PRESENTER:	James Corbett

### DISCUSSION:

An RC Networking Form was given to each RC member who was present at the meeting. It will be available online shortly. The purpose of the form is to facilitate resource sharing during RC meetings by going over what has worked well in the clinics each month, and what areas each clinic has struggled in. This will allow for discussion between clinics as well as idea and resource sharing so those who have gone through similar situations can help those currently experiencing the same issues. The form is to be sent to Corinne by the first of each month. It does not need to be lengthy and can be narrowed to a couple bullet points. These forms will be reviewed by PHD SHIP staff. Clinics may be asked to give a short 5-10 minute presentation on their resource topics during future RC meetings.

James asked if there are any resources that the clinics represented on the RC need. Jaylee from Grand Peaks asked about Diabetes educators based on such discussion at the LC in Boise last week. Diane, Von, and James all mentioned resources they are aware of including a drug rep, Rocky Mountain Diabetes, and the Diabetes program at Eastern Idaho Public Health (EIPH). Each are willing to share their resources. Diabetes is one of the three population health topics that we are focusing on. The group acknowledged that all three (Obesity, Tobacco, and Diabetes) frequently co-exist. A discussion on resources for tobacco cessation followed. Mary from Grand Peaks mentioned Project Filter as a free resource available to individuals. Geri mentioned the free tobacco cessation program offered through EIPH throughout the region. More information can be found at <a href="www.eiph.idaho.gov">www.eiph.idaho.gov</a>. We can arrange an information session from our tobacco cessation health educator in a future RC meeting.

# EASTERN HEALTH COLLABORATIVE (RC)

3/10/2016 12:00pm - 12:30pm EIPH, Conference Room

James asked the group where we would like to start as we move forward. The group decided to start with Diabetes and then move to the other two population health topics chosen because these are three big issues clinics are seeing regularly. James asked the group if they have a source to obtain data on patients with these diagnoses. Grand Peaks and Tueller Counseling mentioned they know of sources where such data can be obtained. James will reach out to them in the coming weeks. The group would like clinics to share processes they have to create registries on specific diagnoses and patient populations.

Click here to enter text.

ACTION ITEM	PERSON RESPONSIBLE	DEADLINE
■ Complete the RC Networking form and return it to Corinne	1 rep from each clinic	4/1/2016
by the first of every month		
<ul> <li>Arrange a short information session on the tobacco cessation</li> </ul>		4/14/2016
program at EIPH		
<ul> <li>Get Diabetes Education resource information for the group</li> </ul>	Diane, Von, and James	
<ul> <li>Reach out to clinics who have sources for data on the three (3)</li> </ul>	James	4/14/2016
main population health diagnoses		

### OTHER BUSINESS AND FUTURE AGENDA ITEMS:

James thanked the group for participation in the Regional Collaborative and asked if anyone had questions. No questions were asked at this time. Dr. Southwick closed the meeting by sharing that PCMH transformation is driven by the Medical Community. As an RC we can make things happen. The efforts of the RC members were applauded. The meeting was adjourned by Dr. Southwick at 12:50pm.

## NEXT MEETING

DATE: 4/14/2016 TIME: 12:00PM

LOCATION: Eastern Idaho Public Health (EIPH)- BOARD ROOM (tentative)